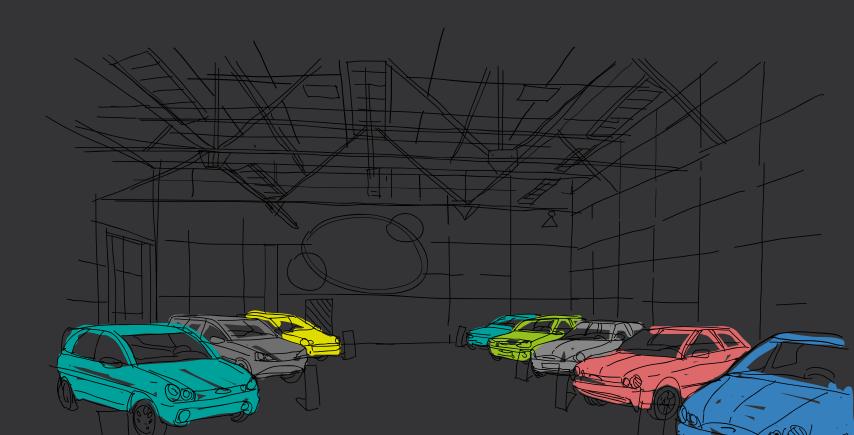
KUMI MOTORS

How automation helped Kumi Motors accelerate efficiency



About Kumi Motors

Kumi Motors, based in Mexico, sells new and preowned KIA vehicles while also providing mechanic services. They have roughly 800 employees spread across 8 branches. As you can imagine, with so many varying data sources, they needed to streamline information and establish an efficient way of processing all the data they've collected.



Struggles with spreadsheets

The lead developer at Kumi Motors told us that it took them a long time to embrace technology at all. Initially, they had most of their information on paper before they eventually adopted online spreadsheets.



We were late by at least 10 years to the use of basic computer platforms such as e-mail and spreadsheet software.

When they did, they chose Excel and MS Access to host their data. However, they soon realized that their Excel spreadsheets were prone to errors because they allowed anyone to make up their own criteria on how to manage data. Not only were inconsistencies rampant, but other similar software solutions had their own issues—too many complexities for a growing business like Kumi Motors.

Shifting to the cloud

It wasn't a smooth transition, chief developer Eduardo told us. He had to convince his CEO that saving data on the cloud was a safe option. They had to overcome questions regarding data privacy, and resistance to embracing Zoho Creator.

Despite those concerns, Kumi Motors decided to give Zoho Creator a chance. Now, two years later, they're confident that they made the right decision.

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Zoho Creator brings an integral solution to the company, and it is user-friendly regardless of each employee's study level or computer skills.

Zoho Creator for Kumi Motors

Today, the company uses 6 primary apps to run their processes.



Human resource management

Maintains information and provides necessary access to employees and hiring staff members.



Demos

This app lists demo vehicles that sales representatives can test drive and refer to when preparing for sales interactions.



As the name suggests, the app exclusively lists second-hand vehicles for sale.



Training

An app that calculates and manages the approximate cost involved in selling, maintaining, and servicing vehicle parts.



A travel expense manager that records all expenditures

incurred by the company at large.



Commerce

An analytics-based app that reports on car sales across the country, categorizing sales and revenue by state and district.



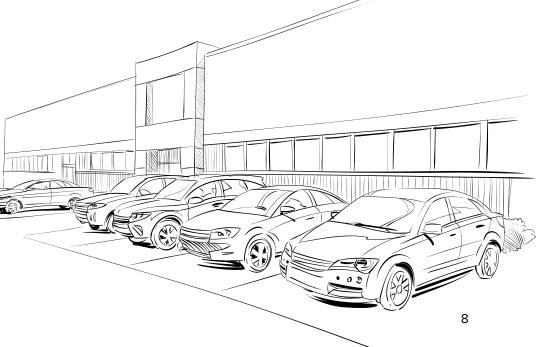
Impacts of low-code cloud technology

The biggest impact is that the majority of employees can interact in the platform; we started to create more metrics that help the management make better decisions.

A fantastic bargain

Eduardo didn't jump into Creator blindly. When speaking with him, we realized that he'd done his research. For instance, according to Eduardo, purchasing an employee management system for about 400-500 employees would cost them \$16000 on average. That's a massive amount considering the company had other priorities to invest in as well. Zoho Creator has almost eliminated that expense. What's more, now that they have a comprehensive vehicle database, customers required fewer test drives. This has helped reduce the company's fuel usage by about 70% which translates to about \$13000 in savings a year.

As for preowned vehicles, they've had a 20% increase in sales, largely because their Creator app functions as a complete inventory management system, tracking vehicles more efficiently than their previous systems. Sales representatives have around-the-clock access to vehicle details, enabling them to initiate conversations with customers at any time. Kumi Motors now makes about 500,000 Mexican Pesos per dealership every year, roughly 26,000 US Dollars.



But really, aside from statistics, how do employees feel?

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The staff feels more integrated with the use of the systems. Above all, they share information at all times through the mobile version of Zoho Creator.

It's not the first time we've heard that, but we were happy nonetheless. Having automated processes at Kumi Motors helps staff carry out their daily activities and manage their time effectively. Access to real-time information and economical use of resources are bonuses that came with implementing Creator.



The benefits are many, and in some cases, cannot be measured, but the perspective of the company has changed.

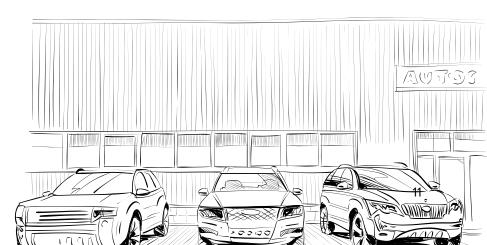
One favorite thing...

Zoho Creator's compatibility with different operating systems, either portable or desktop.

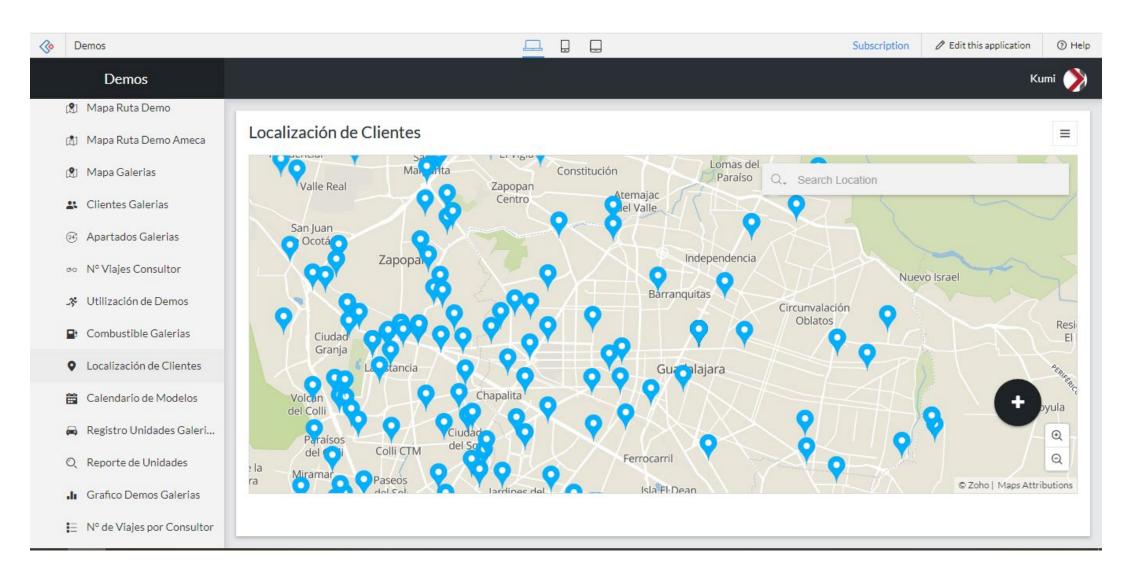
Major takeaway

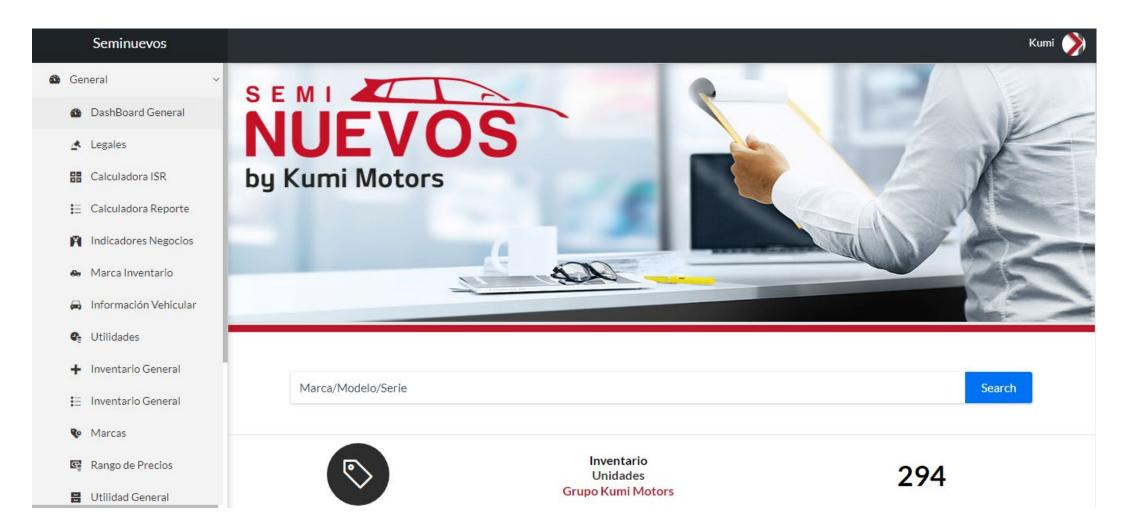
Kumi Motors have had a smooth ride with Zoho Creator. What would they say to their friends in business?

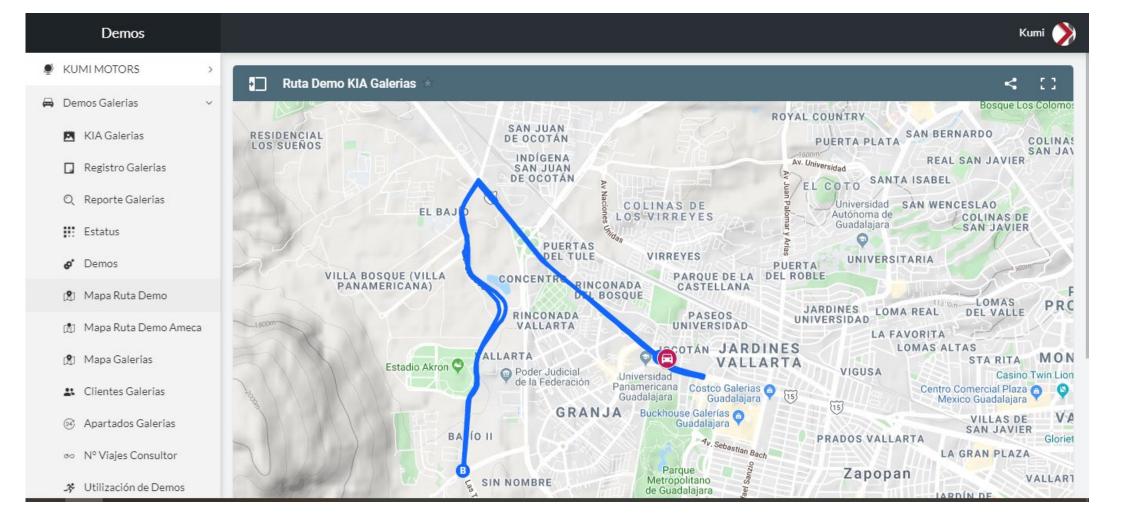
That Zoho Creator can help change employees' perspectives about the use of computers or software. It helps save money because you can add more functions or integrations from our programming code. It is a magical thing

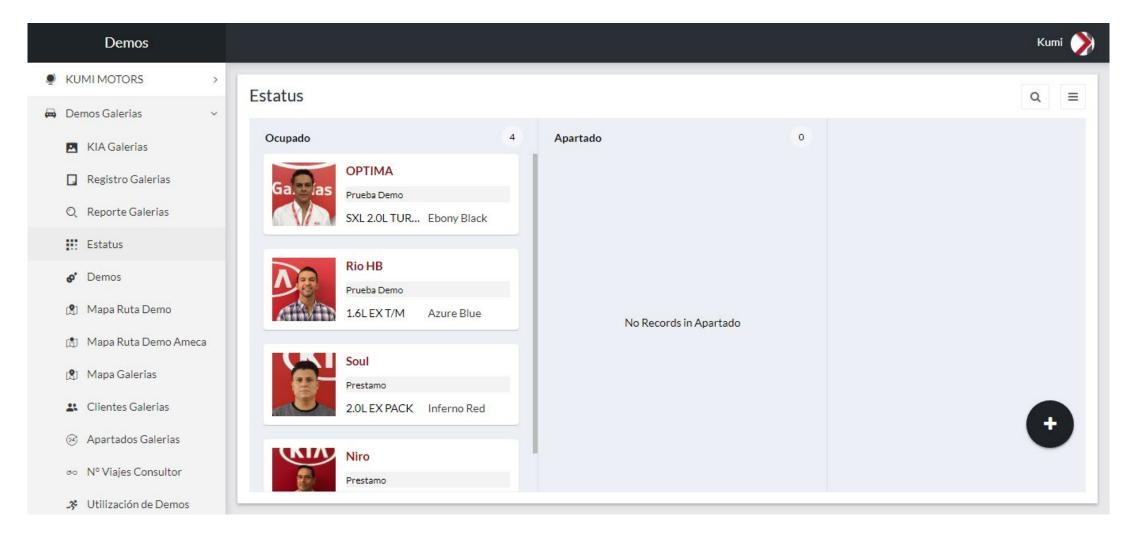


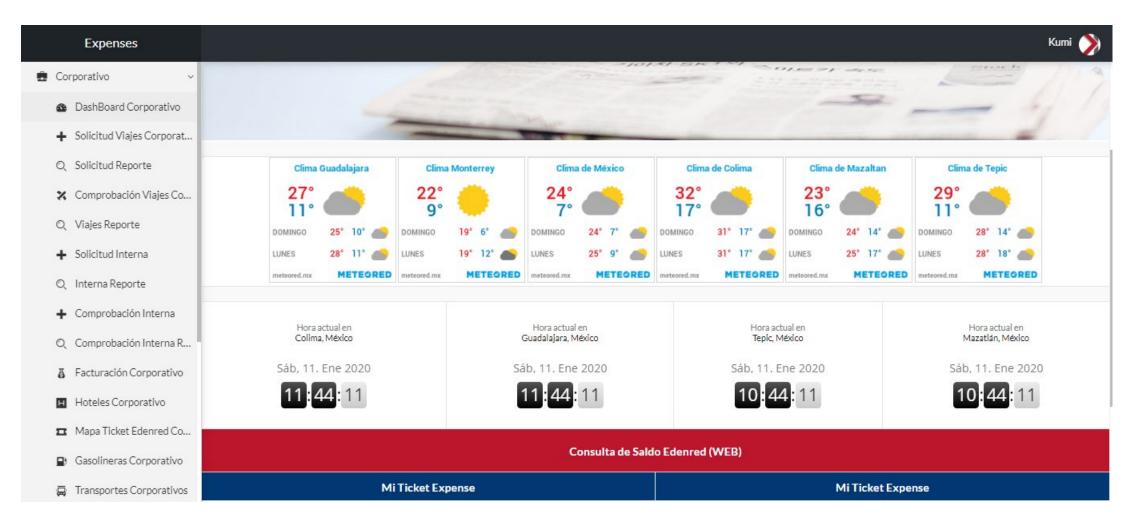






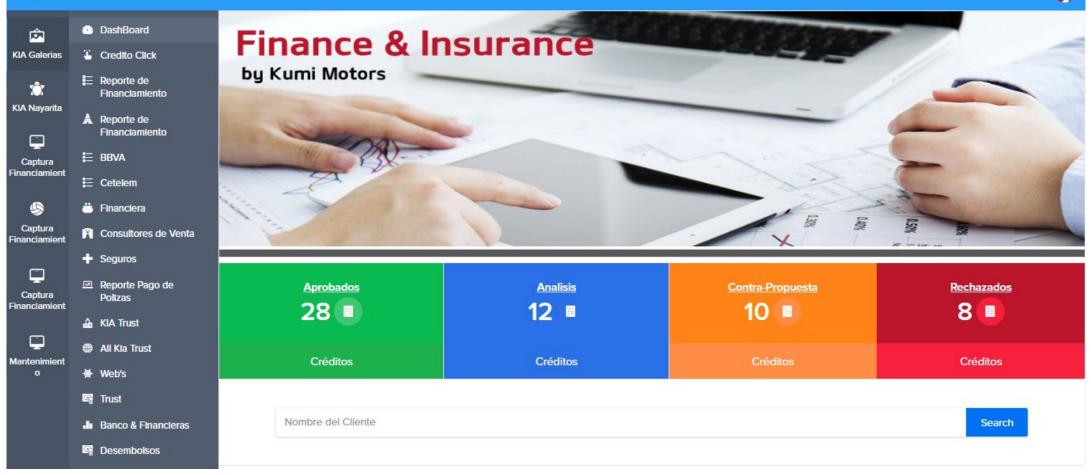






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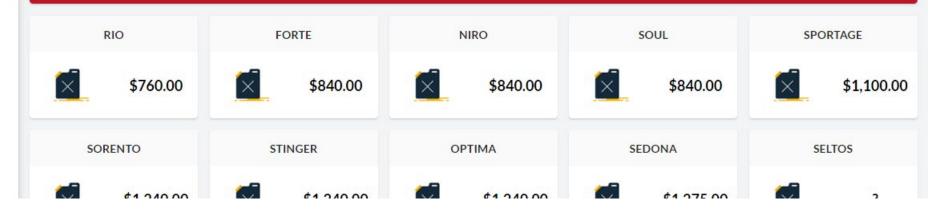
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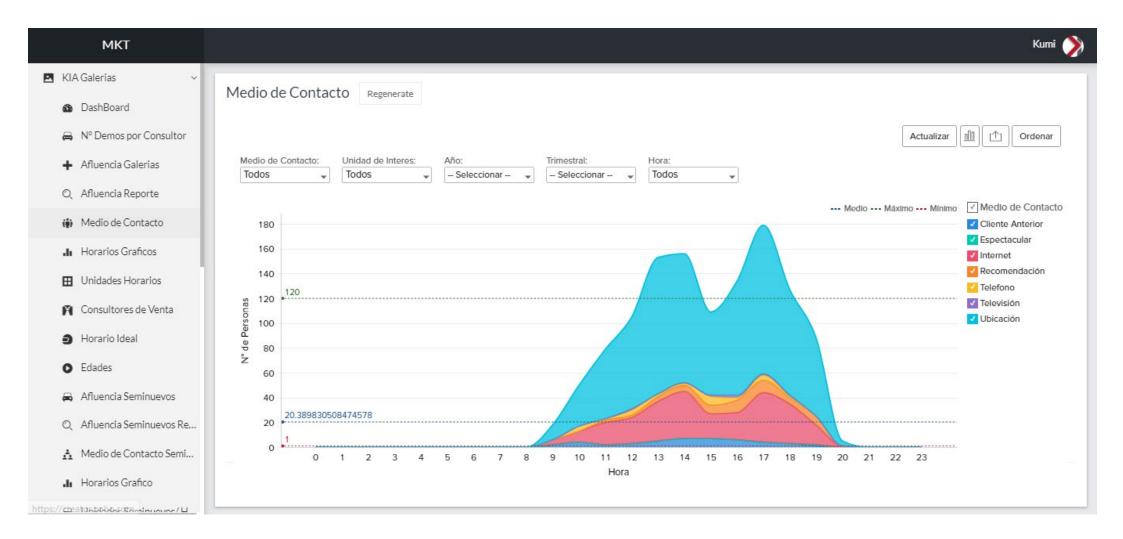
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About us

Running a business is no mean feat, and we believe we can help. At Zoho Creator, we've always worked towards a single purpose—enabling the citizen developer to build functional apps without having to learn to code. Rapidly build custom applications that are a perfect fit for your business, or choose from our extensive range of prebuilt apps and modify them. Just sign up, pick a plan, and start building!



