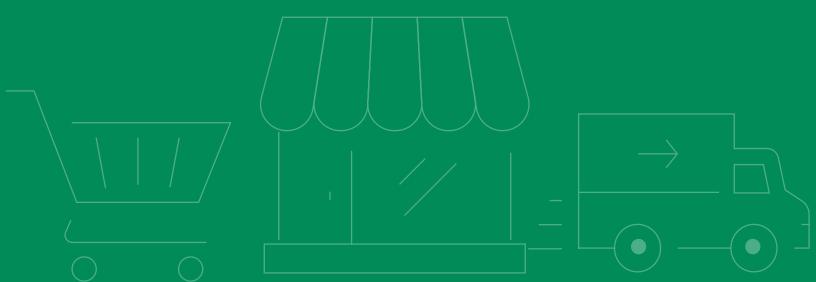


Migrating a Magento* store to Zoho Commerce







This simple guide will help you migrate your Magento store to Zoho Commerce. To make migration as quick and easy as possible, we recommend that you set up a **Zoho Commerce store** if you don't already have one.

Data will be migrated from your Magento store in three simple steps:

- Export products from Magento
- Import products into Zoho Commerce
- Migrate product images







STEP 01

Export products from Magento Open Source

To export all your products from Magento Open Source:

- 1. From the Admin sidebar, go to System > Data Transfer > Export.
- 2. For Entity Type menu, choose Stock Sources.
- 3. The export only extracts data for products with a SKU.
- 4. Click on Continue.

The CSV file containing the product data is generated and downloaded on to your system.



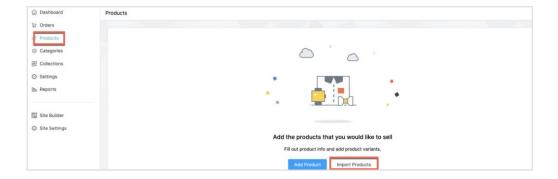


STEP 02

Import products into Zoho Commerce

You are now ready to import products into your existing Zoho Commerce store. If you haven't created your new store with us yet, please do so by clicking on Create your Store now.

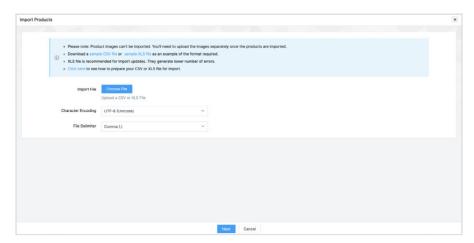
- 1. Sign in to your Zoho Commerce store.
- 2. Select **Products** from the dashboard.
- 3. Select Import Products.



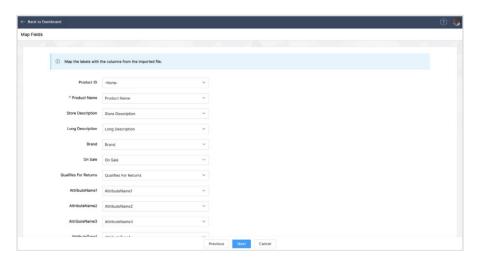




4. Choose the file to be uploaded and then click **Next**. This is the CSV file we exported from Magento in Step 1.



5. You will need to map the columns in the CSV file to the product detail fields on your Zoho Commerce panel. The columns from the file appear in the dropdown, and you can associate each one with the corresponding field name in Zoho Commerce.



Mandatory columns, such as Product Name and Price, must be associated with a column on the CSV file. You may add dummy fields if you wish to make the changes manually in the future.

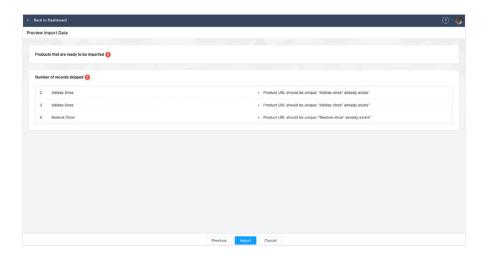
6. Click Next.

The Preview Import Data page will display the number of products to import and the number of products skipped. Products are skipped if the CSV file has missing information in the Name and Price fields. The SEO Description also has a maximum character limit of 255. If products have been skipped, you must open the CSV file and manually correct it.





7. Click Import to complete the process. You will now be able to see the imported products under the Products section of the Zoho Commerce portal.



Read more to know how to import or export products in Zoho Commerce.



STEP 03

Migrate Product Images

Now your store is almost ready, but there is one final step to complete: the images need to be added to your store.

- Our helpful support team will upload the images to your store as a quick and easy backend process. Prepare the images for upload by creating a zip folder with the images properly assembled in the following file path: SKU/imagefile.
- 2. To Add us as an Admin for your store:
 - Go to **Settings** and select **Users** under Store Settings.
 - Click Add User in the top-right corner.
 Add one of the email addresses below on the Invite User page based on your Data Center (DC). Your DC depends on the country where your account was created. If you are not sure which DC you are using, check the top level domain (TLD) of your store's website (e.g.: for www.abcd.com, .com is your TLD)





.com: US DC - sites-admin@services.zodoor.com

.in: IN DC.eu: EU DCsites@services.zodoor.eu

.au: AU DC - sites@services.zodoor.com.au

3. Send us an email at presales@zohocommerce.com. We will verify your data and upload the images to your store. If there is anything we need to contact you for, we will reach out to you using the contact details you submitted when setting up your store.

Please contact us at support@zohocommerce.com for any questions.





Congratulations,

your Magento Open Source store has been migrated to **Zoho Commerce**!

Enjoy the experience of running your online business on Zoho's powerful new-age ecommerce platform. Happy selling!

*Magento Open Source | Previously Magento Community Edition

